

POILEAS ALBA

Community Focus Fraud Discussion

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Fraud – the problem



- Covid 19 pandemic an unexpected consequence?
- Increased online access by all
- Social isolation
- Anyone can be a victim
- Impact Mental health and emotional wellbeing



Fraud – how is it happening?

Emails





Telephone Calls

Social Media





Bogus Callers



Text/whatsapp

Message YuuBank * Today, 12:15 This is a fraud alert from YourBank. We need to verify recent transactions. Shortly you will receive a message from ±447766554433 with directions on how to respond. We may decline

Dear YourBank user, We have detected unusual activity on your bank account. Please log in to review: https://login-YourBank.co.uk

your card until we have a response

Standard network charges apply.



Fraud – what are we doing?

- Cared for at home network created
- Call Blockers and printed materials
- Regular Social media posts
- Alerts on Neighbourhood Watch Scotland
- Email of advice to victims of cyber-related scams

CYRE















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scam

Fire Alarm Scams

Santander Text Scams New Covid Scam<u>s</u>

Loft Insulation Scams

share

OR Code Scams

Romance Fraud

PayPal Scams

Bulletin

Fraud – next steps



- Pledge to Stop Scams "Ask" of each partner and community group to consider how they can help stop scams within our communities, including:
 - Complete the free online training to become a Friend Against Scams and encourage your staff, family and friends to do likewise.
 <u>www.FriendsAgainstScams.org.uk/elearning/ArgyllBute</u>
 - Sign up Neighbourhood Watch Scotland to receive alerts for Argyll and Bute from your work account and share where possible. <u>:: Neighbourhood Watch</u> <u>Scotland Registration :: (neighbourhoodalert.co.uk)</u>
 - WHAT CAN YOU DO to help??

