

**POILEAS** ALBA

# Community Focus Fraud Discussion

### PC Laura Evans Partnership Liaison Officer

### Fraud – the problem



- Covid 19 pandemic an unexpected consequence?
- Increased online access by all
- Social isolation
- Anyone can be a victim
- Impact Mental health and emotional wellbeing



### Fraud – how is it happening?

#### **Emails**





#### **Telephone Calls**

#### **Social Media**





**Bogus Callers** 



#### Text/whatsapp

Message YuuBank \* Today, 12:15 This is a fraud alert from YourBank. We need to verify recent transactions. Shortly you will receive a message from ±447766554433 with directions on how to respond. We may decline

Dear YourBank user, We have detected unusual activity on your bank account. Please log in to review: https://login-YourBank.co.uk

your card until we have a response

Standard network charges apply.



## Fraud – what are we doing?

- Cared for at home network created
- Call Blockers and printed materials
- Regular Social media posts
- Alerts on Neighbourhood Watch Scotland
- Email of advice to victims of cyber-related scams

CYRE















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**s**cam

Fire Alarm Scams

Santander Text Scams New Covid Scam<u>s</u>

Loft Insulation Scams

**s**hare

OR Code Scams

Romance Fraud

PayPal Scams

Bulletin

### Fraud – next steps



- Pledge to Stop Scams "Ask" of each partner and community group to consider how they can help stop scams within our communities, including:
  - Complete the free online training to become a Friend Against Scams and encourage your staff, family and friends to do likewise.
    <u>www.FriendsAgainstScams.org.uk/elearning/ArgyllBute</u>
  - Sign up Neighbourhood Watch Scotland to receive alerts for Argyll and Bute from your work account and share where possible. <u>:: Neighbourhood Watch</u> <u>Scotland Registration :: (neighbourhoodalert.co.uk)</u>
  - WHAT CAN YOU DO to help??

